

Ring and Ride



Here is some useful information about the Ring and Ride in the West Midlands:

What is Ring and Ride?

For many people who have limited mobility, getting around independently is a big problem. Being unable or finding it difficult to use ordinary bus services or relying on others to get around restricts choice and prevents them from living their lives how they want to. This is where Ring and Ride comes in. We provide a door to door bus service using fully accessible minibuses to ensure that everyone using the service can travel safely and comfortably.

Who Can Use the Service?

- If you have a mobility problem which makes it difficult or impossible to use conventional bus services.
- And you are resident in the West Midlands metropolitan area
- You can be of any age

How Do I Use the Service?

Because it is a door to door service, journeys have to be booked in advance. To enable you to do this you will need to be registered as a service user. This is normally completed over the phone and establishes why you need to use Ring and Ride and other information we need to help us to help you.

How do I Book My Trips?

Journeys are normally booked over the telephone. When you register you will be given your own personal Registration Number and the booking number and times to ring. Bookings are normally taken 2 days in advance of the day you wish to travel.



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