

Coventry Learning Disabilities



Partnership Board

30 July 2009

Welcome Centre





1. Welcome and Introductions

Helen Chamberlain (Co-chair), Andy Bennett, (Co-chair), Suryabala Amin, Masuma Oomajia (Interpreter), Councillor Heather Johnson, Ellen Allcock (Supporter), Julia Aylmer, Helen McDonald (Supporter), Suki Kaur, Jill Hinde (Mencap), Teresa Whelen, Councillor Joe Clifford, Lynne Cooper, Mary Lucas, Gary Bye, Dot Law (Note taker) Leigh Pitham



Apologies, or people who could not attend today's meeting

Mark Godfrey, Zandrea Mays, Janita Wesson, Sarah Warmington.

Visitors:

Barry Hutchinson, Ken Holland (British Institute of Learning Disabilities), Dave McCann, Rob Adams, Chris Sholl (Regional Lead, Valuing People), Sulakhan Takhar,

2. Items for any other business

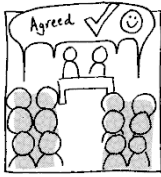
Voluntary Sector Forum issues

Changing places and Death by Indifference

Snowball staff move

Swine flu

3. Notes from the last meeting



The notes from the last meeting were agreed subject to the following amendments

Page 3 - Public Sector Finance Bid should read Private Sector Finance Bid
Page 9 - Page 15 Julie - should read Julia

Minutes are available in CD format.

You can also access the minutes by logging on to our website. The address is www.ldpb.info

If you do not have access to a computer and would like to have a look at the website, please give Janita a call on 76785481 to arrange to come in to the office.

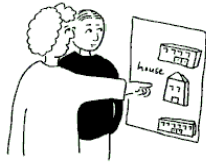
Matters arising

Councillor Clifford advised he was planning a visit to Brooklands by train to see how the transport worked.

Suki advised there had been delays in being able to set the visit up because of annual leave etc but she would take this forward.

It was advised the bed push had gone well and there was a very good article in City Vision which showed the Council's support for the Staying up Late campaign.

The additional hours agreed for the Carers Centre had been actioned.



4 Feedback from City Wide

City Wide had produced three films, these were shown to Board Members:-

- City Vision
- Staying up late campaign - focusing on the need to target services around individuals getting a service, not around providers of services
- Jobs - this showed people with learning disabilities working in jobs - including working in café's, gardening and doing design work.

There were positive comments about the films regarding how professional they were and how enjoyable they were to watch.

Andy said it was good to see people working instead of being in day centres.

Lynne said that they were taking the films out and about - it was agreed there would be a discussion outside the meeting to look at taking the films out further so more people could see them.



5 Feedback from Carers

- ❖ Mary advised that the manager of the Carers Centre had returned to work so they were back up to speed
- ❖ She advised that Lil, from the Carers Centre, would meet with Janita, every 3 months to give her feedback, and Janita would update the Board.
- ❖ They were not able to advise if there were any issues with the transport to Brooklands yet as the last reference group was cancelled.
- ❖ The Direct Payments meeting had gone well - it was well presented well and had a good turnout.



6 Partnership Board Business

Apologies were made for the break in the level of information available because Janita was not at work. It was hoped she would be back soon.

Gary advised there was a new Green Paper on Social Care and that there would be a series of workshops on it. This also covered areas of mental health so it may need to go through the Mental Health Partnership Board.



7 Feedback from Quality Care Commission Event

- Dave McCann, supported by Rob Adams, had gone to a Care Quality Commission (CQC) event in Birmingham.
- The Care Quality Commission was running a series of conferences to help produce a 5 year plan.
- Over 100 people attended the day they went and it was good to get to know people and share information.
- They talked about how the CQC could work with Councils, Health and the public to improve people's lives
- They looked at practical examples of improvements eg talking bus stops which could say when the next bus was coming
- They discussed person centred planning, and the training of advocates and medical professionals
- They looked at services meeting people's cultural needs
- They both felt it was a really good day
- Cllr Clifford said that he could not make the Birmingham event but had attended the Nottingham one which was also very well presented.



7 Feedback from Quality Care Commission Event (Continued)

- Ken advised it was important to link information from conference events to Partnership Board work. It was explained that Janita was the link to the Partnership Board and she organised for representatives from the Board to attend events
- These representatives took forward City Wide views and also fed back to City Wide following the events
- Andy said that he and Cllr Johnson would look the Valuing People strategy to update
- The SS Inspection also gave feedback to the Care Quality Commission.
- Gary had also attended an event and he felt real partnerships were being developed as everyone had the same agenda.
- Chris said she was pleased with the progress of the Coventry Partnership Board and advised it was not just the meetings but the influence of people which made things work.
- Andy advised that the strategy should influence all events and areas, including employment, leisure, benefits etc.



8 Quality Audits and feedback on work so far

- Attached to Board minutes is the Quality Checking Presentation that was produced by Dave McCann supported by Rob Adams and gives detailed information on quality issues.
- The work was a joint project with City Council, Partnership Board and Grapevine.
- The project is led by a steering group which meets monthly
- Some of the main points of the presentation were that:-
 - ✓ They looked at services from the point of view of service users
 - ✓ They used a quality tree with 4 roots, which were promoting independence, choice and control, rights and inclusion so they could be inspected in Residential, Supported Living, Day Opportunities, Respite and Assessment and Treatment.
 - ✓ They visited premises and had meetings with service users and staff finding out what was good or not so good with the service
 - ✓ They asked a range of questions including questions on being part of community, choices about food, times to go to bed and get up, having a key to front door, and your room, opportunity to work, support for relationships with family and friends, food, atmosphere, holidays etc.



8 Quality Audits and feedback on work so far (continued)

- ✓ They measure the results in apples:
 - a full apples means the service is good
 - a half apple means the service could be better
 - an apple core means the service needs a lot of change.
- ✓ The report is sent to the joint monitoring service where it become part of the response
- ✓ It was advised that the quality audit continued to develop with new areas and questions as the need arose.
- ✓ Chris and Ken advised that this was very positive work and the Care Quality Commission would appreciate seeing it. Ken thought consideration could be given to linking it to contracts.
- ✓ Gary advised that on behalf of providers he welcomes this as it would give information on points they could action. He asked if it could be shared with providers.
- ✓ Barry said that this began last year as a pilot, they were now working with providers and looking at how to make it standard practice.
- ✓ Sulakhan advised the Commissioning did not feedback this information to providers at the moment but they were looking at protocols for sharing information.



9 Quality Partnership Boards

Chris Scholl, Regional Lead for Valuing People, talked about quality Partnership Boards: - key priorities 2009/10 and Quality Partnerships - Coventry's key messages. Information is attached to Board minutes:

- Chris advised she was the lead in Valuing People and said how important the Partnership Board was in driving it forward in their local areas.
- She said Coventry Partnership Board was doing a brilliant job. She explained the new national structure
 - 1 Local Partnership Board
 - 2 Regional Partnership Board (Cllr Johnson is on this)
 - 3 National Programme Board
- Chris advised there would be a self assessment form for Partnership Boards to complete - this should be available soon.
- Chris and Ken apologised for the Regional Day on 9 June 2009 not going as well as they would have liked.
- Chris advised Ken or Bal (from BILD - British Institute of Learning Disabilities) could give 2 days support to the Partnership Board if it would help. This was available up to March 2010.
- Ellen said that it would help to know how the structure would work in practice, how would self advocates access meetings, how many meetings would people have to attend, funding, etc it was a big change and more information would help.
- Ken said that it was important to show how quality made people's lives better eg by increased update of direct payments.
- The quality tree examples could be used to demonstrate how Coventry was improving quality this and go in annual report.



9 Quality Partnership Boards continued

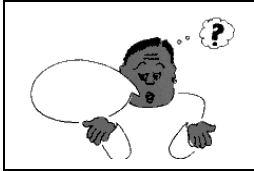
- He wanted to share good practice with other Partnership Boards and would like to look at how to take this forward eg by buddying up arrangements.
- He talked through the Quality Partnerships Action Planning and Framework and advised Coventry Partnership Board were doing really good work in relation to this eg Coventry had a balance of people on the board, had a co-ordinator, a website, established financial support, political support and focused on outcomes.
- Helen said that it was important to structure meetings so every minute mattered - the different forums should not be using time to talk about the same things.
- Andy thanked Chris and Ken for attending and said that he would get back to them regarding their offer of support.





10 Any Other Business

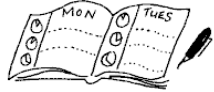
- Gary raised the loss of the link nurse at the Hospital. Although they have been advised the service had not been reduced the loss of a named person was causing difficulty. Suki said that Health Facilitation Team had moved to Walsgrave site - she would speak to Sherryl and report back.
- Gary raised the issue of private/voluntary sector representation on the Board. Andy advised this would be looked at for the next meeting.
- Gary asked about the timetable for developing the new strategy for Valuing People now. Andy advised he, Helen, Mark and Zandrea were looking at setting days for this.
- Jill updated that the Changing Places issues had been raised by Jim Cunningham at Westminster. Martin Reeves had been written to and funding had been made available to have a changing room at West Orchards. She was involved in meetings to look at rooms and hopefully there would be a changing facility shortly. She wanted to thank everyone who had supported this campaign. Mary said that management at Lamb Street also planned to install a changing places toilet there.
- Jill said there was a report by Mencap called Death by Indifference, which was about children, coming out soon. Andy stated this may link with transition - which was on the agenda for the September meeting.
- Mencap are running a show at Warwick University on 17.10.09 - tickets would be free if people wished to attend.



10 Any Other Business (Continued)

- Suki advised all staff would move from Snowball Suite to Cauldon Centre by 8 August 2009. Some staff had already moved and others were in the process of moving. Information was going out to families and updates of phone numbers would continue to be given as staff moved. A room would still be available on the Coventry and Warwickshire Hospital Site.
- Andy updated Board Members on swine flu, a lot of people had been infected but arrangements were working well. Four sessions had been arranged for providers, starting next Thursday and the National helpline was open for people to get a number to obtain antiviral medication. If there were any concerns please contact Andy or Mark Godfrey. Cllr Clifford advised a paper by Richard Hancock had been shown at Scrutiny Broad - an easy read version might be useful. Ellen advised they did not need this as had already had enough information about Swine Flu.





Date of next meeting:-

Thursday 24 September 2009.

10.30 - 1.00pm

Welcome Centre

Parkside

Coventry

